

Penn Community Bank's Online Banking Browser and Operating System Policy

January
2016

Penn Community Bank Online Banking Website's Fully Supported Browsers

- Google Chrome
- Mozilla Firefox
- Safari 7
- Internet Explorer IE 11

Q: What is a Fully-Supported Browser?

A: Fully-Supported Browsers have been thoroughly tested by our third party Online Banking website provider for the fullest compatibility and functionality with Penn Community Bank's Online Banking website.

Penn Community Bank Online Banking Website's Partially Supported Browsers

- Internet Explorer IE 8
- Internet Explorer IE 9
- Internet Explorer IE 10
- Safari 6*

* By default, Safari 6 blocks all third party cookies from being accepted. This setting will cause parts of Online Banking, including Finance Works, and Bill Pay to function incorrectly. If you experience any issues accessing these parts of Online Banking using Safari 6, please verify your cookie settings. For full functionality all parts of Online Banking The option for **Block Cookies** should be set to "Never."

Q: What is a Partially-Supported Browser?

A: Partially-Supported Browsers have been tested for basic functionality by our third party Online Banking website provider with Penn Community Bank's Online Banking website. For the best functionality and compatibility an upgrade to a Fully Supported Browser is recommended.

Penn Community Bank Online Banking Website's Unsupported Browsers

- Safari 5
- Embedded Browsers such as America Online (AOL) Internet Explorer
- Mobile and Tablet browsers *

Q: What is an Unsupported Browser?

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A: Unsupported Browsers may still have some functionality with Penn Community Bank's Online Banking website. However, they are not recommended by our third party Online Banking website provider for compatibility or functionality with Penn Community Bank's Online Banking website. For functionality and compatibility an upgrade to a partially or fully supported browser is recommended.

* Penn Community Bank's Free Mobile Online Banking App is available as follows: iOS from Apple and Android from Google.

Recommended Operating System Settings

- Cookies - Enabled (first---and third---party)
- JavaScript - Enabled
- Minimum Screen Resolution -1024x768 pixels
- PDF Reader -Compatible
- Adobe Flash Player - Latest version