



Enterprise Merchant Capture Solutions[®]

Version 1.2

Ranger Remote Installation Guide

September 2021

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Fiserv Merchant Capture with Ranger Remote

Ranger Remote allows Ranger scanner drivers to work in Chrome, Firefox, and Edge browsers with Contemporary View. This is only available for merchant capture.

Before You Begin

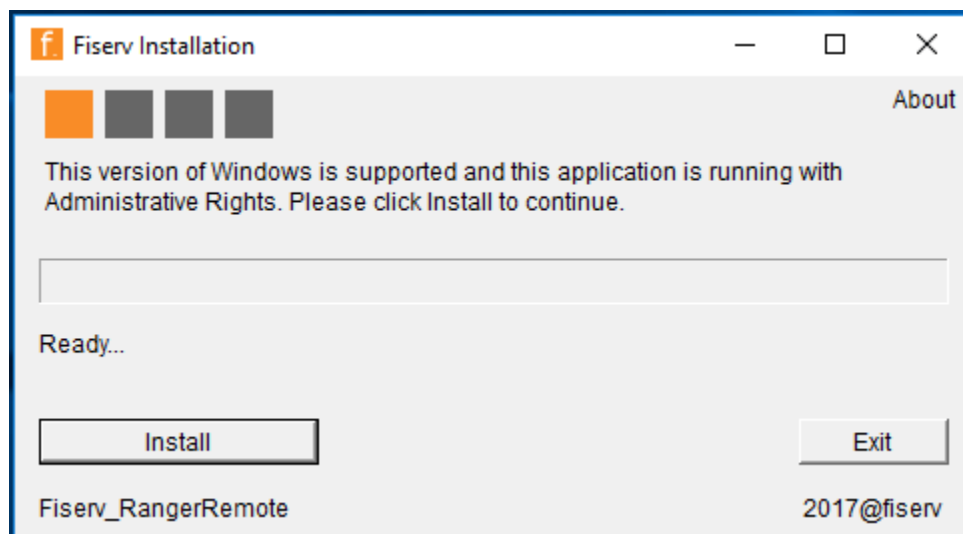
- Make sure you have installed the Ranger scanner drivers for your model before attempting to use Ranger Remote.
- Even if you normally use Classic View, non-IE browsers will automatically load Contemporary View. Make sure you know how to use Contemporary View. You can contact your financial institution for documentation or training.

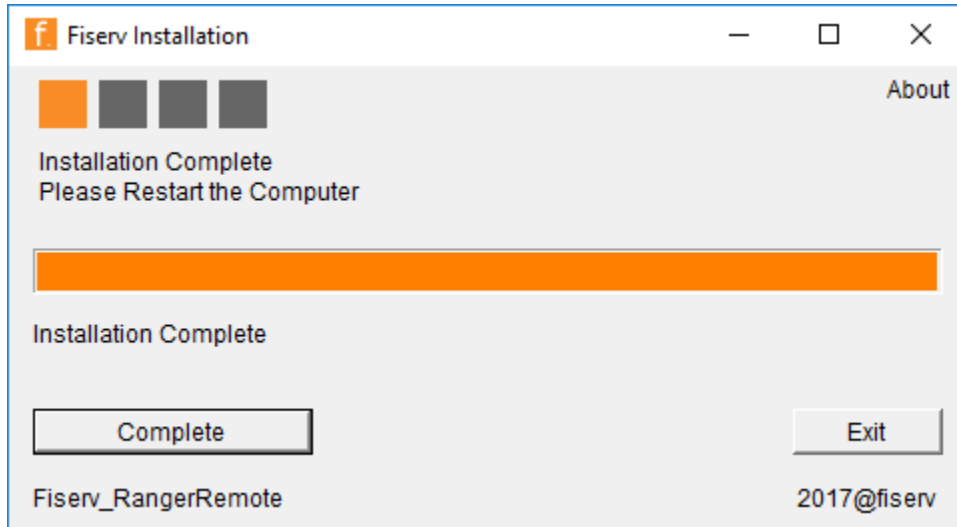
Install Ranger Remote

After logging into SCO Web Capture FTP, save the installation to the C: drive or desktop. Do not run the application directly from the FTP site.

NOTE: The file requires admin rights to run correctly, you may need to enter admin credentials.

Click **Install** to begin. The process may take a few minutes.



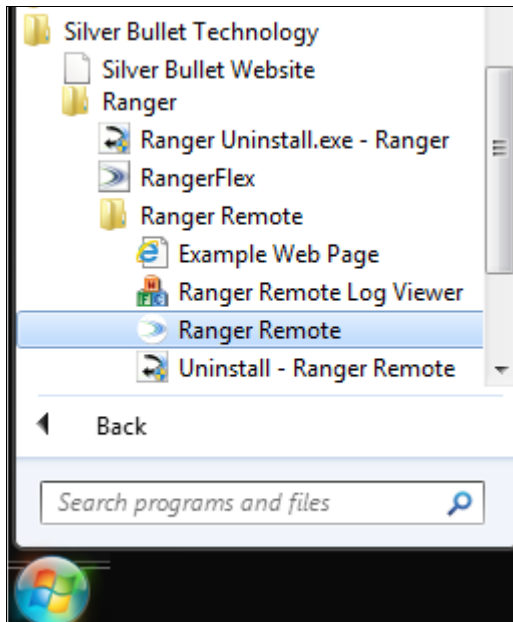



Once complete, click **Exit** to close the form.

Starting up Ranger Remote the First Time

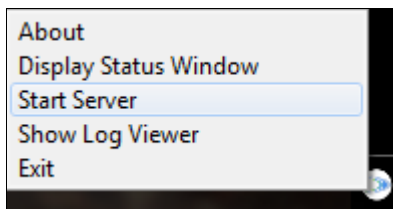
NOTE: These steps are only required right after installing Ranger Remote if it does not automatically start post-installation. The application will automatically start up when you log into Windows each time.

To launch Ranger Remote, go to **Start -> All Programs -> Silver Bullet Technology -> Ranger -> Ranger Remote** and start **Ranger Remote**.



An Icon  will appear in the bottom right taskbar.

Right click the icon and select **Start Server**.



Using Ranger Remote

Once the application is loaded and the server started, log into Web Capture on Chrome, Firefox, or Edge browsers and scan like normal.

NOTE: We tested with default settings with these browsers, but special settings may cause conflicts with the application.

WebCapture in native Chrome

The screenshot shows the Fiserv Source Capture Solutions web application running in a Chrome browser. The browser window title is "WebCapture". The application interface includes the Fiserv logo, a navigation menu with "Home", "User", "User Audit", "Customer", "Help", and "Logout", and a "Last Login" timestamp of "2016-12-02, 08:28 EST".

The main content area displays a deposit summary for "test" with the following details:

- Deposit ID: 66528883
- Deposit Name: test
- Account #: *****1111
- Account Name: A

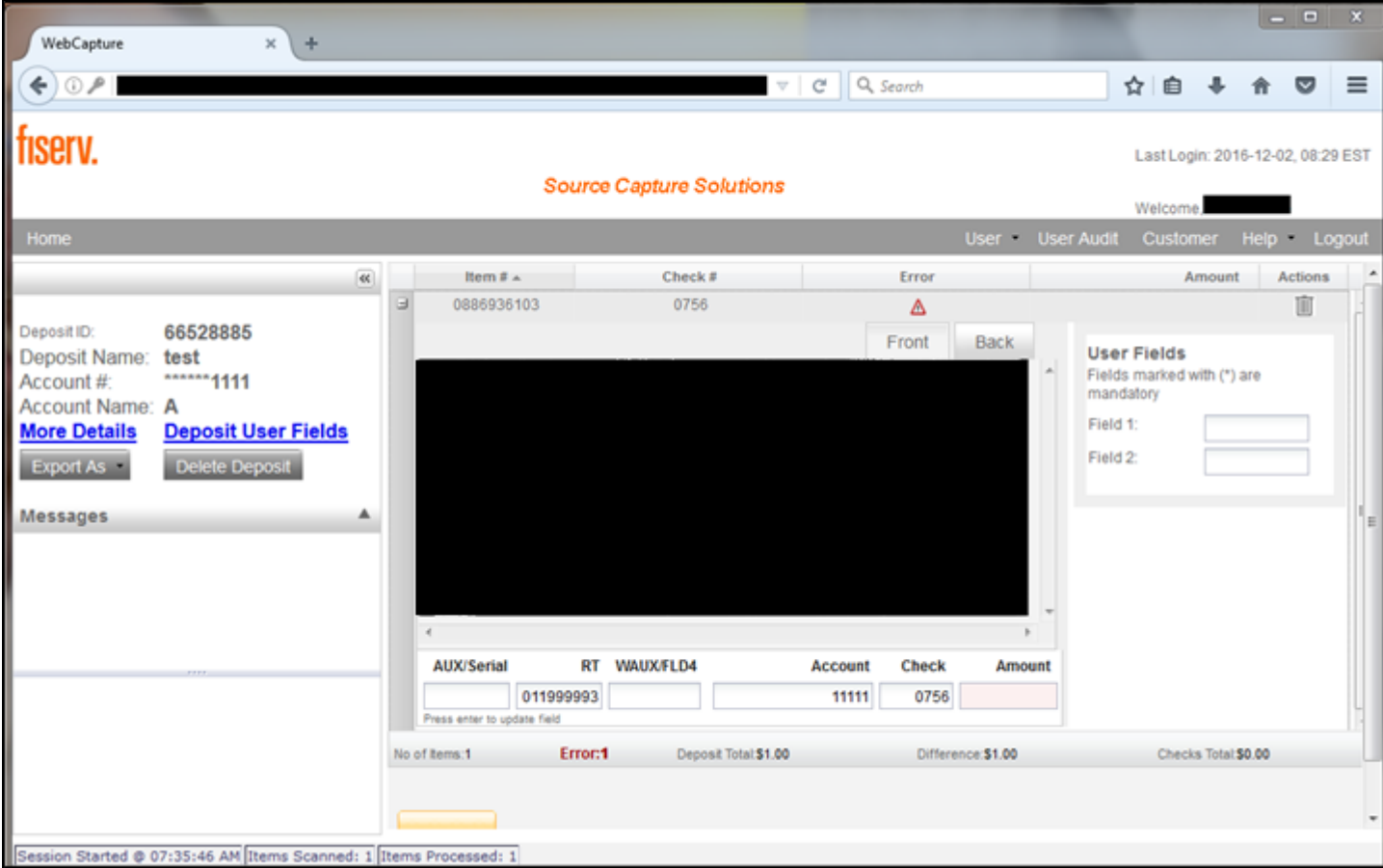
Buttons for "More Details" and "Deposit User Fields" are visible. Below the summary is a table with columns: Item #, Check #, Error, Amount, and Actions. The table contains one row with Item # 0886935104 and Check # 0756. A "Front" button is next to the error icon.

Below the table is a form with fields for AUX/Serial, RT, WAUX/FLD4, Account, Check, and Amount. The values are: AUX/Serial (empty), RT 011999993, WAUX/FLD4 (empty), Account 11111, Check 0756, and Amount (empty). A "Scan" button is below the form.

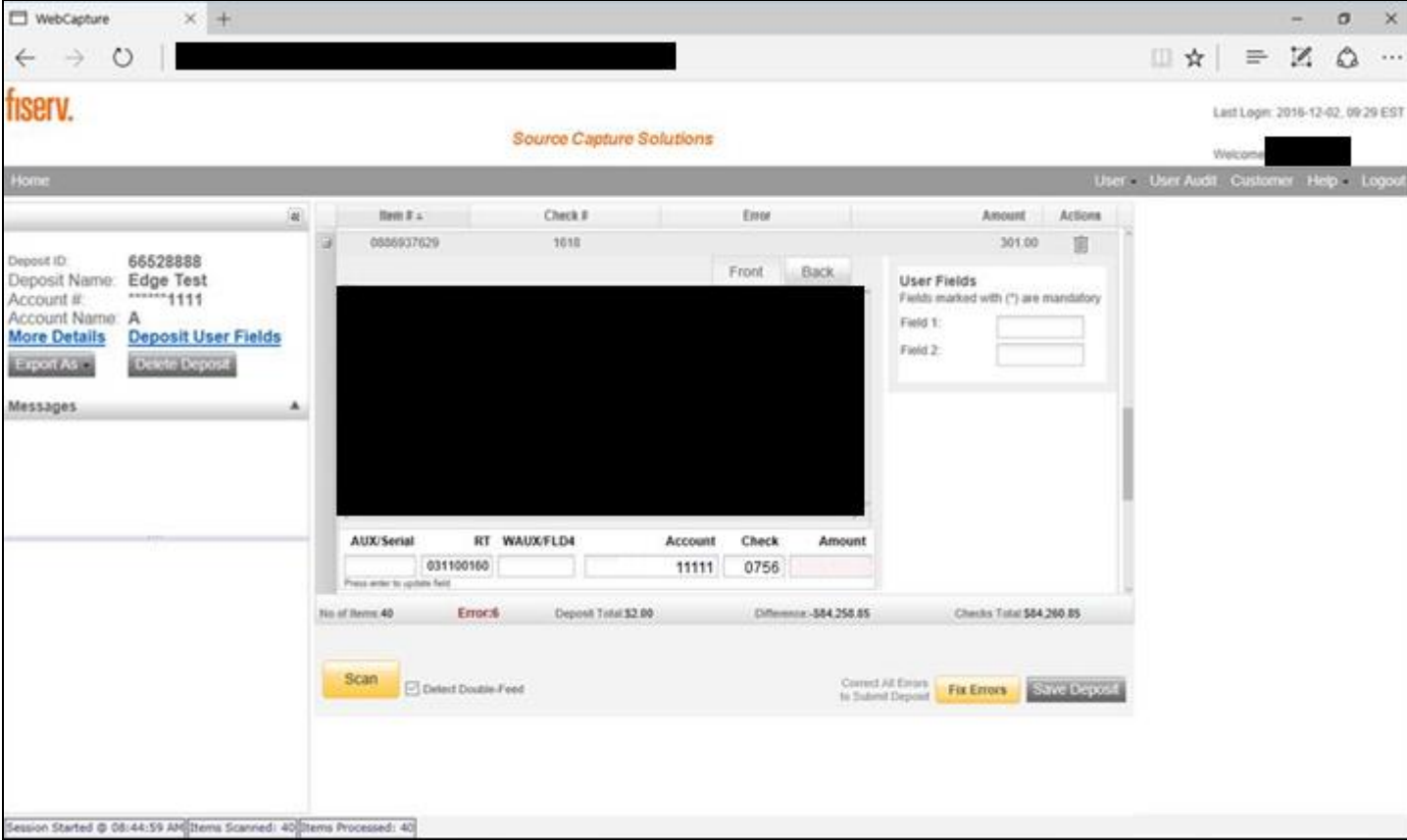
At the bottom of the interface, there is a summary bar showing "No of Items: 2", "Error: 1", "Deposit Total: \$1.00", "Difference: \$0.00", and "Checks Total: \$1.00". A "Scan" button and a "Detect Double-Feed" checkbox are also present.

The status bar at the bottom of the browser window shows "Session Started @ 07:29:51 AM | Items Scanned: 1 | Items Processed: 1".

WebCapture in native Firefox



WebCapture in native Edge



Client Support

1-800-998-3478

Use the contact information above for client support Monday through Saturday 7:30 AM to Midnight Eastern Time. Please mention that you are an IP Enterprise Client and be prepared to give your name, Financial Institution name, location and your FI # with Fiserv.